

JOIN THE LEGACY, SHAPE THE FUTURE





# **Memb**ership Committee Read-Ahead

- Eric Colon
  - -Membership Committee Chair

· 03-14-2025



#### **Chapter Status**

#### New Chapters

- Spain Have had several virtual calls. In the process of signing the Petition. Will meet with several reps at AOC Europe and the primary Rep at CEMA ( He is a US Citizen)
- Minnesota Several calls Petition in Process.

#### Revitalizing Chapters

 North Carolina - 15 people have signed the petition. The committee is in the process of approving

#### Closing Chapters

- Santa Barbara Sent back operating Funds. Funds will be held for two years and then placed in the Chapter sustainment fund account.
- Chapter Kiwi Chapter Possibly combining with the Australia Chapter. Discussing with Australian Chapter President at Pt Mugu Symposium.



## **Chapter Sustainment Funds**

- Funds currently in the account 29,800
- Funds given out in 2024 11,942
- In 2025, we have had several requests. The committee has approved the Windy City Request for \$1500 dollars for their STEM Advancement support of two students.
- Santa Barabara Chapter closing funds will be added
  - \$4473 will be held separately for two years.
  - If the chapter revitalizes, funds will be returned to the chapter.
- The committee is looking at how we can reappropriate the funds. At the current rate we will have no funds in the account by 2027



### 2025 Operating Plan Goals for Membership

- Grow our global membership commensurate with our market to reach at least 20,000 individual members and 350 industry members by 2026.
- Realign the membership department to optimize team specialization, enhance chapter support, and improve member retention and outreach efforts to drive engagement and growth- Glorianne and Meron Chapter Focused (concentrate on revitalization/maintaining chapters and training on how to retain and recruit at the chapter level) o Megan and Joe Recruitment/Retention (renewal/new members) (Quarterly Campaigns)



## 2025 Operating Plan Goals for Membership

- Develop and execute a strategy for all membership types (Groups, Partners, Military, University Young
   Crow Groups)
  - Develop a comprehensive member retention strategy by March 2025, with quarterly targets to reduce attrition by 10% compared to 2024
  - Launch three targeted outreach campaigns by June 2025, focusing on lapsed members, highpotential new markets, and under-engaged segments.
  - Develop campaigns for Chapters to reach out to Groups/Organizations. New onboarding campaign has been developed.
  - Walk around at every AOC Event to speak to both organization members and non-members (thanking them for being a member/discussing their list.) and Non-Members (Reasons to Join)
  - Have guest speakers for the University Group(s).
  - Chapters to reach out to the Universities in their area that they already have connections with to get
    a student group started.
- Continue utilizing and increasing chapter usage of databases and websites (Impexium and Billhighway).
  - Use Impexium database to our advantage to find prospects (Both AOC HQ and Chapter outreach)
  - Work with other departments on non-members from events and courses for chapters for outreach



### 2025 Operating Plan Goals for Membership

- Increase Chapter outreach, participation, and growth
  - Hold Chapter Officer and AOC President Quarterly Meetings Have held the first meeting
  - Create a bi-monthly or quarterly chapter newsletter (including best practices and guidelines for member engagement) – The newsletter is on the Chapter Supports Page.
  - Quarterly Regional Meetings to provide training and foster collaboration among chapter leaders
  - More travel to in-person Chapter Meetings/Events. Tag on chapter visits with other events/trade show meetings travel.
  - Regional Director travel and more involvement.
  - More chapter promotion AOC News/Chapter Tables.
  - More AOC Leadership presence at the larger chapter conferences.



# Chapter Visits/Regional Meetings - First Quarter

- Held first Chapter Officer Meeting with Tony Lisuzzo 47 Attendees.
- Mid-Atlantic Region—Jeff Hughs held a Mid-Atlantic region meeting at AOC HQ. All but two chapters had a rep in person. Jeff has enacted a regional newsletter. CEMA Conference—Liberty University and Capitol Club will have teams at Capture the Flag. Glorianne will meet with the Span Rep and other Chapter officers.
- NorthWestern Region—Mark Schallheim visited the Mile High and Pikes Peak Roost chapters in Colorado in March and held two virtual region meetings.
- Mt-Western Region -Frank Ball held a regional meeting with the Mt-Western Region and will visit the Dallas Chapter with Glorianne on April 17<sup>th</sup>.
- Pacific Region- Glorianne and Amanda attending Pt Mug Conference and meeting with Golden Gate
   Chapter and Australian Chapter while there.
- Southern Region Glorianne, Mules Murphy, Tony Lisuzzo, and Brandon Coleman are attending Dixie Crow. Peachtree Roost Conference in July - Determine who will participate from the membership department.
- The Northeastern Region Meeting will be held at the Patriots Roost Conference in June.
- International Region I meeting will be held during AOC Europe in May.



#### **2025 AOC Chapter Events**

- Japan Chapter EW Conference February 20th
- Windy City Scholarship Banquet March 20th
- Dixie Crow Symposium March 23<sup>rd</sup> to March 26<sup>th</sup>
- Patriots Roost Summit June 24-26
- Kittyhawk Week June 24-27
- Peachtree Roost Conference July 23-24
- Australia Chapter Symposium September 2025
- Korea Chapter Conference October
- Diamondhead Chapter PACOM Conference October 21-24



## **Chapter Officers Meetings with Tony Lisuzzo**

- April 24<sup>th</sup> 4 to 5 pm eastern time virtual
- July 24<sup>th</sup> 4 to 5 pm eastern time virtual
- October 23<sup>rd</sup> 4 to 5 pm eastern time virtual
- December 8<sup>th</sup> in Person at the Gaylord National Hotel And Convention Center.